

## CUSTOMER CASE

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With the input value that personnel and work environment work should be simple, structured, smooth and clear, the Swedish company Miljödata helps 90 000 Swedish managers with smart tools for a healthy work environment.

The company delivers process support systems for human resources and health-related issues to customers in both the public and private sectors. For example, 80 percent of Sweden's municipalities use Miljödata's services, with over 1 million employees connected to the system.

The company's products cover all areas of systematic work environment and include support for rehabilitation, occupational injury and compensation systems, absence and attendance reporting and personnel note systems.

How will 90,000 managers access the systems? Miljödata relies on Cleura Public Cloud as its delivery model.



## Customers' information on work environment stays in Sweden

*"By using Cleura's public cloud as the base for running our systems, we ensure our customers that the information they put into the systems stays in Sweden," says Erik Hallén, CEO of Miljödata.*

The company has been delivering its systems as web-based solutions since the early 2000s. In 2016, the company chose to move its operations to Cleura's public cloud having previously delivering its systems from its own data center.

*"We are an innovation-driven organization working with technology development. But our focus should be to develop the best possible system support for our customers' work environment management," explains Erik Hallén.*

## Operational safety and regulatory compliance key elements of cooperation

As data volumes grew and requirements for security, redundancy and operational certifications increased, it became clear to Miljödata that it was difficult and time-consuming to maintain the knowledge to provide secure IT operations themselves. The company therefore decided to outsource the operation to free up time to develop its own solutions. Following a tender for IT operations, the choice fell on Cleura and the company's public cloud service.

Cleura best met the company's requirements for reliability and redundancy, and the business model allows Miljödata to pay only for the computing power it uses.

In addition to this, Erik Hallén points to another important aspect for choosing Cleura.

*"Cleura's work on certifications and compliance with standards were important reasons why we chose them. For example, by using Cleura's cloud, we ensure that our customers comply with the General Data Protection Regulation."*

### **Innovations for healthier workplaces and new customers as a result of collaboration**

The collaboration with Cleura has been ongoing for several years and has resulted in new innovations that have benefited Miljödata's customers.

*"By using Cleura's object storage service, we have enabled our customers to store more data and information in their systems. By having more data, and all in one place, customers are more empowered to act on the information they collect. In this way, they have a better basis for systematic work environment management, which in turn creates the conditions for healthier organizations,"* comments Erik Hallén.

At Miljödata, Cleura is a strategic partner in the company's continued expansion. The cooperation itself has meant that the company has gained several new customers.



*"Customers' demands for reliability, redundancy and regulatory compliance are increasing all the time. In Cleura, we have a partner who ensures that our systems are always available and delivered in compliance with local laws and regulations. This in turn has led to new and larger customers, who have these very aspects as requirements towards us and in their procurement. I look forward to continuing good cooperation with Cleura,"* concludes Erik Hallén.

For more information about Miljödata and their system for a healthy working environment, please visit [www.miljodata.se](http://www.miljodata.se).

### **Miljödata**

Miljödata works with personnel and occupational health related systems and products. They have customers within government, public and private sector who all turn to Miljödata when they need systems and processes for their work with personnel and occupational health-related issues.

### **Cleura**

Cleura is a leading global supplier of IT infrastructure cloud services based on OpenStack. The company delivers public, compliant and private clouds.

Cleura is certified according to ISO 9001, 14001, 27001, 27010, 27013, 27017 and 27018 – internationally recognized standards for quality, sustainability and information security. Its services are available from more than 20 data centers around the world. With its compliant cloud, Cleura ensures that customers adhere to demands originating from specific laws and regulations concerning auditing, reputability, data handling and data security, such as Basel, Solvency and GDPR. Cleura is a part of Iver.